

ABSTRACT OF THE DISCLOSURE

5 The system for workflow analysis and response performs labor studies and operations research in cross-platform systems involving software usage and electronic data interchange. The workflow system is able to integrate built-in tools of the respective platform components, and facilitate the implementation of analysis add-on packages and interfaces as they are developed.

10 The workflow system provides users with workflow records and processed displays and reports. The system provides a variety of Gantt chart reports to summarize work activity. Management sets parameters for notification when limits are exceeded. Analysis and response are performed in real-time and interactively.

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